General Information

PPC products are designed for professional production work. The newer versions of Windows operating systems and Office require powerful equipment to operate efficiently. While our software may operate on less powerful hardware and operating systems than listed in our system requirements, we do not believe it will perform at a level suitable for production work in these environments.

Caution: When utilizing a public or private cloud vendor, please review their security practices for isolating your data and applications.

Hardware Requirements

Following are the recommended hardware requirements for Checkpoint Tools for PPC:

- Intel Core I3 processors
- 2.0+ GHz or higher CPU
  Note: 2.0 + GHz or higher strongly recommended. You may experience slow performance when operating on less than a 2.0 GHz processor. Slow performance can be partially mitigated by closing all other applications.
- 4 GB RAM or higher
- 200 MB hard disk space
- SVGA monitor - 256 colors minimum and 1024 x 768 resolution or higher

Software Requirements

Supported Operating Systems:

- Windows 10
- Windows 8.1
- Windows 7 (SP1 recommended)

Supported Server Operating Systems:

- Windows Server 2012 R2
- Windows Server 2012
- Windows Server 2008 R2 (SP1 recommended)
- Windows Server 2008 SP1 (SP2 recommended)

Notes Concerning Operating Systems:

- We support both 32-bit and 64-bit versions of the supported operating systems.
- Our applications may work on an Apple (Mac) computer running the Windows operating system, but they are not tested or certified in this environment.
Supported Microsoft Office Versions:

- Office 2019 (32-bit and 64-bit version)***
- Office 2016 (32-bit and 64-bit version)**
- Office 2013 (32-bit and 64-bit version)**
- Office 2010 (32-bit version)*

* Our products may work in Office 2010 64-bit version, but they are not tested or certified in this environment.

**Office 64-bit requires Checkpoint Tools Framework Version 5.0.21 or later.

*** Please ensure all applications used support Office 2019 before upgrading.

64-bit Office:

The 64-bit versions of Office are supported. Microsoft, however, strongly recommends the use of the 32-bit versions of Office because it helps prevent compatibility issues with most other applications, especially third-party add-ins that may not be available in 64-bit. Click here for additional details.

Notes Concerning Microsoft Office:

For best results, it is recommended to keep up to date with service packs. Specific service packs noted above for supported Microsoft Office versions are required because they resolve certain Microsoft product feature or security issues that could affect this product.

Tip: Check Microsoft's Windows Update or Office Update websites for information on installing Service Packs.

- We recommend the use of the Office Professional edition.

Office Editions not supported:

- Office Student/Teacher
- Home & Student
- Starter
- Office 365 Web Apps

Our products may work in the Home & Business edition; however our products are not tested in this edition.

Our software policy follows Microsoft's lifecycle support plan. We do not test or fix our applications for discontinued environments nor guarantee that our products will function properly once a product enters what Microsoft has defined as an unsupported product lifecycle phase. For complete details, please visit Microsoft's web site at http://support.microsoft.com/lifecycle.

Pre-requisites

The following pre-requisites are installed automatically, if not detected by the system, when using the standard installation (setup.exe). For custom installations, ensure that all pre-requisites are installed first.
• NET 4.0
• Windows installer 3.1
• Microsoft Visual Studio 2010 Tools for Office Runtime
• Microsoft Office 2007 Primary Interop Assemblies
• Microsoft Office 2010 Primary Interop Assemblies
• For 64-bit Systems – Checkpoint Tools for PPC (64-bit)
• For Office 2007 - Hotfix for Office - KB976477

Communications

• Direct and reliable connection to the Internet with a national ISP
• For optimal performance of online products, we recommend a high-speed connection (broadband, DSL, T1, etc.).